

Client Feedback Form



Therapist:

Jenn

My goal is to provide clients with the best possible massage experience and I appreciate your willingness to take the time to give me honest feedback. Please rate each of the questions on a scale of 1-5 (where 1 is poor and 5 is excellent) and provide additional comments or suggestions in writing. Thank you.

Score	Description
1	The overall atmosphere, cleanliness, and quality of the facility was professional and relaxing.
2	My therapist was friendly, knowledgeable, and professional.
3	My therapist started and ended the session on time.
4	My therapist consulted with me about the treatment I wanted to receive and the areas of my body where I wanted work. We had an agreed plan for the session before the start of the session.
5	My therapist followed the session plan we agreed on and I received the treatment I asked for.
6	My therapist asked if I was experiencing any discomfort and adjusted the methods used appropriately.
7	The therapist was confident in my treatment plan and I feel confident in the work done.
8	Positioning, lighting, music, and my overall warmth and comfort were attended to.
9	My payment was processed in a timely manner and I was given the opportunity to book a future appointment at the end of the session.
10	My overall experience was excellent and I would come back.

Other Comments:

